

DNA SOFT PRIVACY POLICY

What personal data we collect and why we collect it

Comments

When visitors leave comments on the site we collect the data shown in the comments form, and also the visitor's IP address and browser user agent string to help spam detection.

An anonymized string created from your email address (also called a hash) may be provided to the Gravatar service to see if you are using it. The Gravatar service privacy policy is available here: <https://automattic.com/privacy/>. After approval of your comment, your profile picture is visible to the public in the context of your comment.

General

1. DNA SOFT will protect the confidentiality of its subscribers' information, and use its subscribers' information only for the purpose permitted or required.
2. DNA SOFT will only release its subscriber's information to a third party under the following circumstances:
 - 2.1. when directed by the written instruction of the subscriber or prospective subscriber;
 - 2.2 when directed by an order of Court;
 - 2.3 to the Independent Communications Authority of South Africa for the purpose of compiling, verifying or auditing any reports, accounts or other information required under DNA SOFT's licence or in terms of the Electronic Communications Act, 2005 and the regulations made pursuant to that Act;
 - 2.4 where it is necessary to properly deal with and comply with any legislative enactment or regulation in respect of any complaint lodged in terms of DNA SOFT's complaints handling procedure;
 - 2.5 during the process of debt collection;
 - 2.6 to DNA SOFT's attorneys in connection with any potential, threatened or actual litigation;
 - 2.7 to DNA SOFT' auditors for the purpose of auditing their accounts; and
 - 2.8 in terms of any applicable law.
3. Please take note of the following:
 - 3.1 You can browse sites without telling us who you are, or revealing any of your personal information. We do track the Internet address of the domains of visitors and analyze such for trends and statistics. The individual user remains anonymous.

3.2 Some of our web pages utilize "cookies" so that we can provide you with more tailored information when you return to our site. "Cookies" are used to enhance your interactive experience and generally improve the service which we offer you. You can set your browser to notify you when you receive a cookie, to decide whether or not to accept it.

3.3 We store the information you supply to us to personalise your use of our services. You may update personal information at any time by using the personalise function.

3.4 We may from time to time disclose aggregate information to third parties to identify the user population in general terms, e.g. 52% males visit a particular site. Your identity and/or personal information will under no circumstances be disclosed.

3.5 We are not responsible for the privacy practices of or the content on sites linking out of the DNA SOFT network. You agree to exclude DNA SOFT from any liability arising from your access to sites other than those on the DNA SOFT network.

Media

If you upload images to the website, you should avoid uploading images with embedded location data (EXIF GPS) included. Visitors to the website can download and extract any location data from images on the website.

Contact forms & Cookies

If you leave a comment on our site you may opt-in to saving your name, email address and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment. These cookies will last for one year.

If you have an account and you log in to this site, we will set a temporary cookie to determine if your browser accepts cookies. This cookie contains no personal data and is discarded when you close your browser.

When you log in, we will also set up several cookies to save your login information and your screen display choices. Login cookies last for two days, and screen options cookies last for a year. If you select "Remember Me", your login will persist for two weeks. If you log out of your account, the login cookies will be removed.

If you edit or publish an article, an additional cookie will be saved in your browser. This cookie includes no personal data and simply indicates the post ID of the article you just edited. It expires after 1 day.

Embedded content from other websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.).

Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that website.

Analytics

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognize and approve any follow-up comments automatically instead of holding them in a moderation queue.

For users that register on our website, we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

What rights you have over your data

If you have an account on this site, or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

Where we send your data

Visitor comments may be checked through an automated spam detection service.